

Travel & Tour Agency Booking Management System

Admyon Systems

Building Smarter Business Solutions

Dashboard



Paradise Travels and Tours

TOTAL CUSTOMERS
15



ACTIVE TRIPS
5



TRIP BOOKINGS
16



WARNINGS
0



Manage Trips List >

Manage Designations List >

Manage States List >

Manage Users List >

**Manage Customers**
Browse, insert, edit client profiles, search by name, and inspect individual travel histories.

**Manage Bookings**
Manage all the trips bookings. Add new trip booking, search or delete as well.

Reports Center

Select Month

Select Year

Start Date

8/1/2026

End Date

8/31/2026

Birthdays Report

Passport Expiry Report

Trips Summary Report

Exit

Project Overview

The Travel & Tour Agency Booking Management System is a specialized CRM and operational platform designed for travel agencies and tour operators. It centralizes client profiles, trip itineraries, destination management, and booking records into a single application, allowing agencies to streamline their ticketing process and deliver personalized customer service.

Business Problem

Travel agencies handling multiple group tours and custom holiday packages often struggle with scattered client data. Relying on spreadsheets makes it difficult to track critical client details like passport expiry dates, special travel requests (e.g., wheelchair access), and past trip histories. This disjointed approach leads to booking errors, expired document issues at airports, and missed opportunities for repeat business.

Our Solution

Admyon Systems engineered a tailored Travel CRM that unifies booking logistics with deep customer profiling. The system tracks every aspect of a client's journey—from personal passport details and special requests to full trip histories. With built-in automated reports for upcoming birthdays and expiring passports, the application empowers travel agents to proactively manage client compliance and boost customer retention.

Key Features

- Interactive Travel Dashboard (Total Customers, Active Trips, Warnings)
- Advanced Customer CRM with Passport Tracking
- Trip Itinerary & Destination Builder
- Centralized Booking & Reservation Management
- Individual Customer Trip History Logs
- Automated Reports Center (Passport Expiry, Birthdays, Trip Summaries)

Technologies Used

Technology	Used
Microsoft Access	✓
VBA (Visual Basic for Applications)	✓
SQL	✓

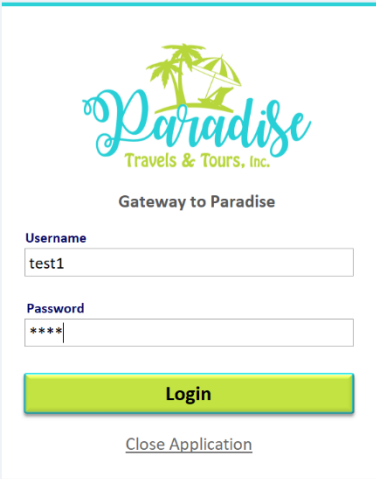
System Modules

- Secure Gateway Login
- Travel Agency Dashboard
- Manage Customers (CRM)
- Manage Trips & Itineraries
- Manage Bookings
- Manage Destinations / Locations
- Reports Center

Screenshots

Gateway to Paradise (Login Portal)

Login Page



Paradise
Travels & Tours, Inc.

Gateway to Paradise

Username
test1

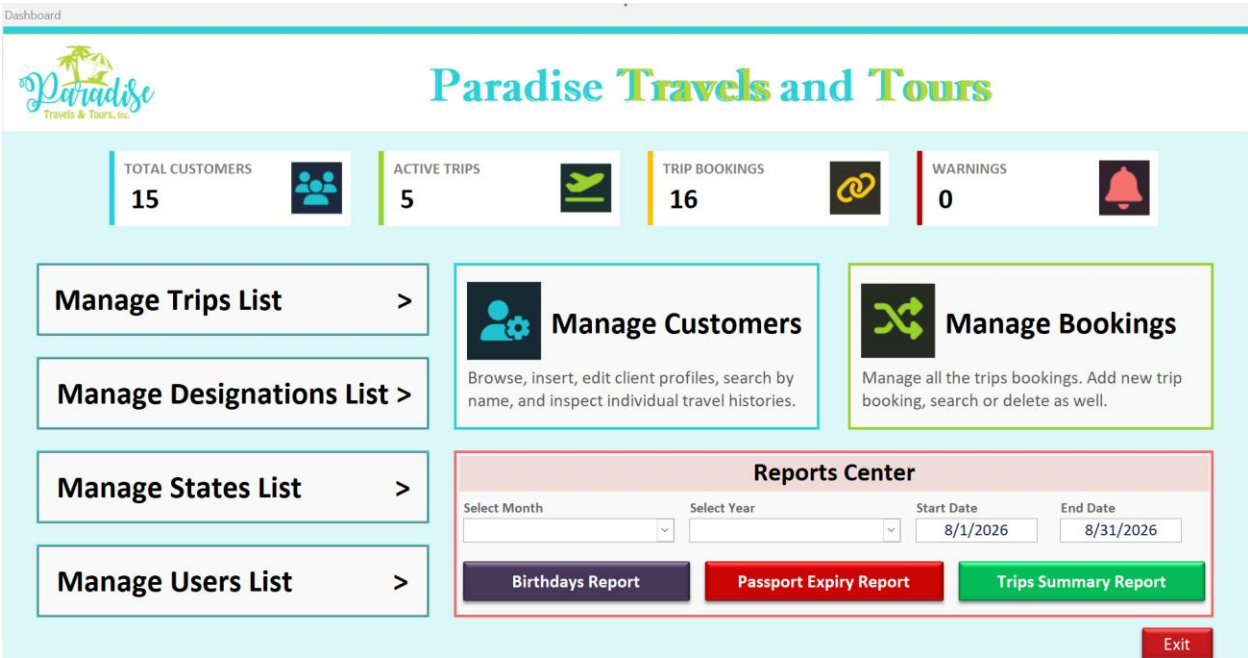
Password

Login

[Close Application](#)

A branded, secure login screen ensuring that sensitive customer travel data and passport details remain protected from unauthorized access.

Main Agency Dashboard



A vibrant, user-friendly control center displaying live KPIs such as Active Trips and Total Bookings, alongside quick-access buttons for CRM and reporting modules.

Customer Profile & Compliance Form

Manage Customers

<- Back

Manage Customers

Refresh

Search by Name

Search Clear

+ Add Customer

Customer ID	Customer Name	Phone Number	Cell Phone	Email Address	Actions
1	Oliver Smith	+44 20 7804 4363	+44 7190 994839	oliver.smith1@outlook.com	View / Edit Delete
2	Amelia Johnson	+44 182292 829058	+44 7497 416684	amelia.johnson2@icloud.com	View / Edit Delete
3	George Williams	+44 153057 243339	+44 7383 249428	george.williams3@hotmail.co.uk	View / Edit Delete
4	Isla Brown	+44 142718 101728	+44 7153 897302	isla.brown4@gmail.com	View / Edit Delete
5	Harry Jones	+44 138453 137197	+44 7711 113799	harry.jones5@outlook.com	View / Edit Delete
6	Ava Taylor	+44 20 7191 5904	+44 7325 984482	ava.taylor6@gmail.com	View / Edit Delete
7	Jack Davies	+44 186396 761321	+44 7219 911444	jack.davies7@gmail.com	View / Edit Delete
8	Mia Wilson	+44 167535 543482	+44 7561 423005	mia.wilson8@outlook.com	View / Edit Delete
9	Noah Evans	+44 117331 141542	+44 7823 482421	noah.evans9@icloud.com	View / Edit Delete
10	Freya Thomas	+44 20 3676 9715	+44 7384 480789	freya.thomas10@outlook.com	View / Edit Delete
11	Leo Roberts	+44 179315 158769	+44 7160 240879	leo.roberts11@gmail.com	View / Edit Delete
12	Grace Walker	+44 172017 801303	+44 7748 517004	grace.walker12@hotmail.co.uk	View / Edit Delete
13	Archie Wright	+44 198724 881730	+44 7137 994887	archie.wright13@gmail.com	View / Edit Delete
14	Poppy Wood	+44 20 8859 7661	+44 7423 645301	poppy.wood14@outlook.com	View / Edit Delete
15	Henry Hughes	+44 20 4443 5940	+44 7745 764287	henry.hughes15@gmail.com	View / Edit Delete

Customer Details

Customer Details Form

Customer ID

1

First Name

Oliver

Phone Number

+44 20 7804 4363

Email Address

oliver.smith1@outlook.com

City

London

Zip Code

M8 2WI

Passport Number

GB6949397

Special Requests

Wheelchair access needed

Comments

Frequent traveler

Last Name

Smith

Cell Phone

+44 7190 994839

Address

5 Baker Street

State

LN

Birth Date

1/3/1980

Passport Exp Date

2026-06-01

Customer Trip Hisotry

Save Customer

A detailed CRM entry form capturing essential travel data, including passport numbers, expiry dates, and special accommodation requests (e.g., wheelchair access) to ensure smooth travel experiences.

Manage Trips & Itineraries

Manage Trips

Manage Trips

Trip ID

1

Trip Name

Summer London Heritage Tour 2026

Destination

London

Start Date

6/12/2026

End Date

6/16/2026

Description

Guided London landmarks, museum visit, and dinner cruise.

Add New

Save

Delete

Trip Tour Customers History

Trip ID	Trip Name	Destination	Start Date	End Date	Description
1	Summer London Heritage Tour 2026	London	6/12/2026	6/16/2026	Guided London landmarks, museum visit, and dinner cruise.
2	Edinburgh Festival Escape 2026	Edinburgh	8/5/2026	8/9/2026	Festival tickets, cultural tours, and premium hotel stay.
3	Manchester City Break 2026	Manchester	4/18/2026	4/21/2026	Shopping, football stadium visit, and city sightseeing.
4	Cardiff Coast Adventure 2026	Cardiff	7/3/2026	7/7/2026	Castle tour, waterfront cruise, and local dining experiences.
5	Belfast Discovery Tour 2026	Belfast	9/14/2026	9/18/2026	Titanic Quarter tour, city highlights, and evening entertainment.
6	Lake District Nature Retreat 2026	Lake District	5/22/2026	5/26/2026	Scenic walks, lake cruise, and countryside accommodation.
7	York Historic Weekend 2026	York	3/20/2026	3/23/2026	Historic streets, cathedral visit, and traditional afternoon tea.
8	Bath Spa Heritage Break 2026	Bath	10/8/2026	10/11/2026	Roman baths, spa experience, and boutique hotel stay.
9	Oxford Academic City Tour 2026	Oxford	11/5/2026	11/8/2026	University tour, punting on the river, and heritage walk.
10	Cornwall Seaside Escape 2026	Cornwall	12/1/2026	12/5/2026	Coastal views, beaches, and seaside leisure package.
(New)					

Manage Designations

×

Manage Designations

Destination ID

1

Destination Name

London

+ Add New

✓ Save

+ Delete

Destination ID	Destination Name
1	London
2	Edinburgh
3	Manchester
4	Cardiff
5	Belfast
6	Lake District
7	York
8	Bath
9	Oxford
10	Cornwall
+ (New)	

A structured module to create and manage upcoming tour packages, detailing start/end dates, specific destinations, and comprehensive trip descriptions.

Booking Management Grid

Manage Bookings

<- Back

Manage Bookings

Refresh

Search by Trip Name, Customer Name, Booking Date

Search

Clear

+ Add Booking

Trip Name	Description	Booking Date	Customer Name	Actions
Summer London Heritage Tour 2026	Guided London landmarks, museum visit, and dinner cruise.	1/5/2026	Oliver Smith	View / Edit Delete
Edinburgh Festival Escape 2026	Festival tickets, cultural tours, and premium hotel stay.	2/6/2026	Amelia Johnson	View / Edit Delete
Manchester City Break 2026	Shopping, football stadium visit, and city sightseeing.	3/7/2026	George Williams	View / Edit Delete
Cardiff Coast Adventure 2026	Castle tour, waterfront cruise, and local dining experiences.	4/8/2026	Isla Brown	View / Edit Delete
Belfast Discovery Tour 2026	Titanic Quarter tour, city highlights, and evening entertainment.	5/9/2026	Harry Jones	View / Edit Delete
Lake District Nature Retreat 2026	Scenic walks, lake cruise, and countryside accommodation.	6/10/2026	Ava Taylor	View / Edit Delete
York Historic Weekend 2026	Historic streets, cathedral visit, and traditional afternoon tea.	7/11/2026	Jack Davies	View / Edit Delete
Bath Spa Heritage Break 2026	Roman baths, spa experience, and boutique hotel stay.	8/12/2026	Mia Wilson	View / Edit Delete
Oxford Academic City Tour 2026	University tour, punting on the river, and heritage walk.	9/13/2026	Noah Evans	View / Edit Delete
Cornwall Seaside Escape 2026	Coastal views, beaches, and seaside leisure package.	10/14/2026	Freya Thomas	View / Edit Delete
Summer London Heritage Tour 2026	Guided London landmarks, museum visit, and dinner cruise.	11/15/2026	Leo Roberts	View / Edit Delete
Edinburgh Festival Escape 2026	Festival tickets, cultural tours, and premium hotel stay.	12/16/2026	Grace Walker	View / Edit Delete
Manchester City Break 2026	Shopping, football stadium visit, and city sightseeing.	1/17/2026	Archie Wright	View / Edit Delete
Cardiff Coast Adventure 2026	Castle tour, waterfront cruise, and local dining experiences.	2/18/2026	Poppy Wood	View / Edit Delete
Belfast Discovery Tour 2026	Titanic Quarter tour, city highlights, and evening entertainment.	3/19/2026	Henry Hughes	View / Edit Delete
Belfast Discovery Tour 2026	Titanic Quarter tour, city highlights, and evening entertainment.	6/2/2026	Freya Thomas	View / Edit Delete

A centralized reservation system linking active customers to specific tour packages, allowing agents to instantly view and modify ongoing bookings.

Customer Trip History				
<- Back Customer Trip History				
Oliver Smith				
Trip Name	Destination Name	Start Date	End Date	Booking Date
Summer London Heritage Tour 2026	London	6/12/2026	6/16/2026	1/5/2026

Business Benefits

- ## Project Highlights

- Travel-Specific CRM
- Passport Expiry Tracking
- Customer Loyalty Analytics (Trip History)
- Visual Dashboard Alerts
- Rapid Booking Workflows

Future Enhancements

Future versions of this system may include:

- API integrations with airlines and hotel booking engines for live availability
- Automated WhatsApp or Email itineraries sent directly to clients
- Integrated payment gateways for processing tour deposits
- A client-facing web portal to view upcoming trip details and upload passport copies

Project Summary

The Travel & Tour Agency Booking Management System showcases Admyon Systems' ability to build niche, industry-specific operational tools. By combining a powerful CRM with dedicated travel compliance features, the software allows agencies to eliminate manual errors and focus on delivering premium, personalized travel experiences.